



<b>Policy Number and Title:</b>	<b>500.102 BMCC Emergency Preparedness and Response Guide</b>		
<b>Approval Authority:</b>	President	<b>Date Effective:</b>	August 1, 2017
<b>Responsible Office:</b>	Administration	<b>Responsible Office Contact:</b>	Administration

**1. POLICY STATEMENT/REASON FOR POLICY**

Bay Mills Community College is committed to the safety and welfare of our students, faculty, staff and guests, and for this reason we have compiled this Emergency Response Guide. This Guide will educate you, the college community, about emergency procedures, fire detection and prevention, medical emergencies and other types of hazardous situations.

All faculty, staff, and students should become familiar with the initial response to an emergency situation. For most people, this first response may be as simple as summoning assistance, evacuating the area, or assisting another member of the college community. Since every situation is unique, the policies and procedures in this document are intended to serve as a guide. Students, faculty and staff should become familiar with these guidelines so all can react safely in the event of an emergency.

**2. ENTITIES AFFECTED BY THIS POLICY**

All BMCC employees, students and properties.

**3. WHO SHOULD READ THIS POLICY**

All BMCC employees, students and properties.

**4. WEB SITE ADDRESS FOR THIS POLICY**

-This policy can be found at:

<http://www.bmcc.edu/about-bmcc/governance-administration/college-policies>

**5. FORMS/INSTRUCTIONS**

No forms required.

**6. HISTORY**

-Amended: November 11, 2015; Revised August 1, 2017-updated 04/18/2019.

-Next Review Date: August 1, 2020

-BMCC reserves the right to revise policies at any time.

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# BMCC Emergency Preparedness and Response Guide

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## Introduction and Purpose

*The procedures outlined in this document apply to all Bay Mills Community College faculty, staff, students and properties.*

Bay Mills Community College is committed to the safety and welfare of our students, faculty, staff and guests, and for this reason we have compiled this Emergency Response Guide. The information contained in this document is intended to inform and educate you, the college community, about emergency procedures, fire detection and prevention, medical emergencies and other types of hazardous situations. All faculty, staff, and students should become familiar with the initial response to an emergency situation. For most people, this first response may be as simple as summoning assistance, evacuating the area, or assisting another member of the college community.

Since every situation is unique, the policies and procedures in this document are intended to serve as a guide. Students, faculty and staff should become familiar with these guidelines so all can react safely in the event of an emergency.

## Goals

The goals of BMCC in responding to an emergency situation include:

- The safety of all faculty, staff, students and guests.
- The physical and emotional well-being of faculty, staff, students, and guests.
- The timely stabilization of an emergency situation.
- The protection of BMCC's facilities, property, and the belongings of faculty, staff, students, and guests.

## Responsibility

Each member of the Bay Mills Community College has a role in the management of an emergency. For some members of the staff and faculty, active participation in the College's emergency response will be required, while others will be required to follow these guidelines to ensure their safety.

### **Administration, Faculty and Students**

Everyone has the following responsibilities prior to and during any emergency:

- **Call 911 to report a police, fire or medical emergency – then contact faculty, staff, and students.**
- Be familiar with this guide concerning college emergency procedures and evacuation plans.
- Notify tribal law enforcement of any emergency situation; remain calm and provide as much information as possible.
- Encourage everyone to become familiar with College’s Emergency Response Guide.
- Facilitate on-the-job training or explanation as required. Notify staff of modifications to this plan.
- Stay alert to the environment and report all safety and security hazards to the students, staff, and faculty.
- Maintain accurate emergency telephone numbers.
- Carry your ID at all times and produce it when requested.

## Order of Succession

The first employee on the scene of an emergency or who becomes aware of an emergency must assume the responsibility for immediately contacting facility Chain of Command personnel to activate the emergency action guidelines. Leadership authority during an emergency shall flow downward through the following list of people:

- Michael C. Parish, President
- Samantha Cameron, Vice President of Academics
- Laura Postma, Vice President for Business and Finance
- Wade Teeple, Disaster Recovery Manager
- Kathy Adair, Director of Development
- Chet Kasper, Director of Technology
- Debra Wilson, Dean of Student Services
- Sherri Schofield, Registrar/Institute Informational Systems Manager

## Emergency Contacts

Contact	Telephone	Cell phone
Police, Fire, EMS	9-1-1	
Poison Control-Voice/TDD/TTY	1-800-222-1222	
DTE Gas Leak Emergencies	1-800-947-5000	
Cloverland Electric	906-635-6800	1-800-562-4953
Michigan Road Conditions	1-800-381-8477	
Maintenance -Richard Schofield		(906) 322-7519
Utility Authority - Dennis Carrick		(906) 322-0030
Public Works Manager	(906) 248-8177	
Michael C. Parish – President	(906) 248-8400	(906) 203-0351

## Emergency Communications

**During an emergency, BMCC will use the following means and methods of communication.**

Sovereign Communications radio stations:

FM - 99.5, 101.3, 105.5

AM – 1230, 1400

Websites:

[www.bmcc.edu](http://www.bmcc.edu)

[www.facebook.com/BayMillsCommunityCollege](https://www.facebook.com/BayMillsCommunityCollege)

T.V. News Channels:

9&10 and 7&4

Text Alerts available through TV 9&10

Email Alerts will be sent to faculty, staff, and students during an emergency.

## Training and Exercises

BMCC faculty and staff will receive training at the time of hire and as needed when changes are made. The emergency plan will be exercised and tested annually or as needed.

## Emergency Protocols: Evacuation and Fire Emergencies

### Evacuation

- Go out your closest emergency exit.
- Know where your closest fire extinguisher is located at every exit and throughout the building.
- Fire alarm pull stations are located at every exit.
- Assembly area – **Big Pine Tree in the west corner of the Administration Building parking lot.**

### Fire Emergencies:

#### When fire is discovered:

- Activate the nearest fire alarm.
- Notify the local fire department by calling **911**.
- Notify site personnel about the Emergency Contacts about the fire emergency by the following means:
  - Voice Communication
  - Phone

#### Fight the fire only if *all* of the following criteria are met:

- The fire department has been notified.
- The fire is small and is not spreading to other areas.
- Escaping the area is possible by backing up to the nearest exit.
- The fire extinguisher is in working condition.
- You are trained to use the extinguisher.

#### Upon being notified about a fire emergency, all occupants in the facility must:

- Leave the building using the designated escape routes.
- Assemble in the designated area: **Big Pine Tree Back Corner of Parking Lot**
- Remain outside until the competent authority (Fire Marshall or designated official) announces that it is safe to re-enter.

#### The following tasks must be carried out by (designated personnel)

- Disconnect utilities and equipment unless doing so jeopardizes safety.
- Coordinate an orderly evacuation of personnel.
- Perform an accurate head count of personnel at the designated area.
- Determine a method to locate missing personnel.
- Provide the fire personnel with the necessary information about the facility and headcount information.
- Perform an assessment and coordinate emergency closing procedures.

## Emergency Protocols: Medical Emergency

### **If someone is injured or becomes ill:**

- Stay Calm
- Dial **911** and explain the type of emergency, the location, condition, and number of victims
- Let the dispatcher know of any safety hazards - chemical spill, fire, fumes, etc.
- Do not hang up unless told to do so by the dispatcher
- Do not move the victim unless there is danger of further injury if s/he is not moved
- Render first-aid or CPR only if you have been trained
- Do not leave the injured person except to summon help
- Comfort the victim until emergency medical services arrive
- Have someone stand outside the building to flag down the ambulance when they reach the vicinity



## Emergency Protocols: Chemical Spills

### Chemical Spills –Immediately Dangerous to Life or Health

If a chemical spill takes place that, in the opinion of the person responsible for such material, poses an immediate threat to themselves or other building occupants, the following steps should be taken:

- Sound the building fire alarms if there is any reason to believe the released material may affect individuals outside the immediate spill area. Make reasonable attempt to direct evacuating individuals away from the immediate spill area.
- If you come into physical contact with the spilled material, remove any contaminated clothing immediately and flush all areas of bodily contact with copious amounts of water for at least 15 minutes.
- **Call 911.** Be prepared to give: building, floor, room number, type of incident, chemical(s) involved, and estimate volume of material(s) involved.
- Initiate the Emergency Evacuation Plan.
- Ensure that medical assistance is obtained for those injured or exposed (safely shower, medical attention, etc.). Continue to rinse body contact areas with large amounts of water for at least 15 minutes, unless directed otherwise.

### Chemical Spills – Not Immediately Dangerous to Life or Health

Chemical spills involving materials for which the person responsible has definitive information indicating that the released material does not pose an immediate threat to themselves or other building occupants, should be handled in the following manner:

- If you are thoroughly familiar with the hazards of the spilled material, and you have been trained to confine and clean up spills and you have access to appropriate personal protective clothing and equipment, attempt to confine the spread of the spill as much as possible.
- If you come into physical contact with the spilled material, remove any contaminated clothing immediately and flush all areas of bodily contact with large amounts of water for at least 15 minutes.
- **Call 911.** Be prepared to give: building, floor, room number, type of incident, chemical(s) involved, estimate volume of material(s) involved

## Emergency Protocols: Bomb Threat

If you receive a bomb threat, **remain calm** and:

Obtain as much information as possible:

- Write down the number from where the call is coming
- Write down the exact time of the call
- Write down as accurately as possible the statements made
- Listen to the voice to determine the sex, age, accents, lisps, tone, etc. (Note any distinguishing feature)
- Listen for background noises
- Try to signal for someone else to also listen on the telephone line, if possible
- Do not hang up and stay on the line as long as possible; wait for the caller to hang up
- Evacuate the building until police arrive and evaluate the threat

**Keep the bomb threat caller talking, and ask as many questions of the caller as you can:**

- When will the bomb go off? How much time remains?
- Where is the bomb located?
- What does it look like?
- What kind of bomb is it?
- How do you know about this bomb?
- Why was it placed here?
- Who are you?
- What is your name?

**Call 911 immediately**

- Complete a Bomb Threat Checklist on page **(9)** and have it ready, along with your notes from the call, for responding Officers. It is recommended to have the Bomb Threat Checklist form **(page 9)** handy, and follow it while receiving the threat.

**DO NOT:**

- Use two-way radios or cellular phone; radio signals have the potential to detonate a bomb.
- Activate the fire alarm
- Touch or move a suspicious package

**Phone/Bomb Threat Checklist: Actions to be taken in the event of a threat-**

Date: \_\_\_\_\_ Time of call: \_\_\_\_\_

Your name: \_\_\_\_\_ Your location: \_\_\_\_\_

CALLER ID # \_\_\_\_\_

- REMAIN CALM, BE COURTEOUS, LISTEN TO AND DO NOT INTERRUPT THE CALLER
- TRY TO KEEP THE CALLER ON THE PHONE AND TALKING BY ASKING THE FOLLOWING QUESTIONS:

1. Where is the bomb right now? \_\_\_\_\_

2. When is it going to explode? \_\_\_\_\_

3. What does it look like? \_\_\_\_\_

4. What kind of bomb is it? \_\_\_\_\_

5. What will cause it to explode? \_\_\_\_\_

6. Did you place the bomb? \_\_\_\_\_

7. Why? \_\_\_\_\_

8. What is your name? \_\_\_\_\_

9. Where are you calling from? \_\_\_\_\_

10. Time call completed:: \_\_\_\_\_

11. Was the voice familiar? Whom did it sound like? \_\_\_\_\_

12. If possible – write down exact words of caller: \_\_\_\_\_

\_\_\_\_\_

***Circle all that apply-***

**Voice:** Male Female Young Old Age \_\_\_\_\_ Normal Loud Soft Raspy Nasal Muffled Clear Deep High

**Speech:** Fast Slow Slurred Stutter Lisp Hesitant Accent – describe \_\_\_\_\_

**Language / Behavior:** Well Spoken Foul Slang Rational Irrational Angry Nervous Calm Laugh

**Background Sounds:** Street Music Office Train Airport Children Television Talking Bar Other \_\_\_\_\_

## Emergency Protocols: Hostile Intruder/Active Shooter

### **If a hostile intruder/active shooter is INSIDE your building:**

- Exit (get out of) the building immediately
- Notify anyone you may encounter to exit the building immediately
- Call 911. The Dispatcher will ask for at least the following information:
  - Your name
  - Location of the incident (be as specific as possible)
  - Number of shooters (if known)
  - Identification or description of shooter
  - Number of persons who may be involved
  - Your location

### ***If exiting the building is not possible, the following actions are recommended:***

- Go to the nearest room or office
- If you are locked out of all rooms, seek refuge in the nearest restroom, lock yourself in a stall and keep quiet
- Close and lock the door and/or block it (try barricading the door with desks and chairs)
- Cover the door windows
- Call 911 (the Dispatcher will gather information from you)
- Keep quiet and act as if no one is in the room (silence cell phones)
- DO NOT answer the door
- Stay in place (calls from unfamiliar voices to come out may be the attacker attempting to lure you)
- Do not respond to any voice commands until you are sure that they come from a Police Officer

### **If a hostile intruder/active shooter enters your office or classroom:**

- Remain calm
- Dial 911 (if you can't speak, leave the line open so the Dispatcher can listen to what's taking place)
- Try to escape, but if unable, you must take action to survive!! Make a quick survival decision, either:
  - Try to negotiate with the hostile intruder/active shooter (perhaps not the most effective measure), or
  - Try to hide; bear in mind that being hidden (i.e. behind a wooden door) is not the same as being covered (i.e. behind a steel door), or
  - Play dead (pretend to be unconscious), or

- Try to overpower the hostile intruder/active shooter by force (use anything at your disposal and fight for your life); **Only you can decide if this is something you should do**
- If someone other than yourself acts to overpower the hostile intruder/active shooter it is recommended that you assist, as this will increase the chances of success and survival. **Again, only you can decide if this is something you should do**

***If the hostile intruder/active shooter leaves your area, and as soon as it is safe to do so:***

- Close and lock the door and/or block it (try barricading the door with desks and chairs)
- Call 911 (if not on the line already)
- DO NOT answer the door and stay in place behind cover
- Do not respond to any voice commands until you are sure that they come from a Police Officer.

**If you decide to flee during a hostile intruder/active shooter situation:**

- No matter what the circumstances, make sure you have an escape route and plan in mind
- Do not attempt to carry anything while fleeing
- Do not attempt to remove injured people (leave wounded victims where they are and notify authorities of their location as soon as possible)
- Move quickly, keep your hands up high and visible
- Follow the instructions of any Police Officers you may encounter

**What to expect from responding police officers:**

Please understand that the police will be treating all those they encounter (including you) as possible suspects. When you encounter the police:

- Remain calm
- Do as the officers tell you
- Put down any bags or packages you may be carrying
- Keep your hands up and visible at all times
- If you know where the hostile intruder/active shooter is, tell the officers
- Once out of harm's way remain at whatever assembly point authorities designate
- Keep in mind that the entire area is still a crime scene; police will usually not let anyone leave until the situation is fully under control and all witnesses have been identified and questioned
- Do not leave until you have been interviewed and released

## Emergency Protocols: Utility Failure and Natural Disaster

### Utility Failures

These may include electrical outages, plumbing failure/flooding, gas leaks, steam line breaks, ventilation problems, elevator failures, etc. BMCC maintenance has procedures and personnel to deal with utility failures and resumption of service. For your personal safety, in the event of a utility failure:

- Remain calm
- Immediately notify faculty/staff/administration
- If the building must be evacuated, follow the instructions on *building evacuation*
- Unplug all electrical equipment (including computers) and turn off light switches
- Use a flashlight: Do not light candles or use other kinds of flames for lighting
- Laboratory personnel:
  - Secure all experiments, unplug electrical equipment, and shut off research gases prior to evacuating
  - Close all fume hoods and chemical containers
- Elevators:
  - If passengers are trapped in an elevator, advise them to stay calm and tell them you are getting help
  - If it is safe for you to stay in the building, stay near the passengers until assistance arrives
- If you are trapped in an elevator, help will be there soon:
  - Remain calm
  - Use the Call Button or Phone to call for help
  - Do not try to climb out or exit the elevator without assistance

### Floods

Minor or area flooding on campus could occur as a result of a water main break, loss of power to sump pumps, or major multiple rainstorms. The president of BMCC monitors the National Weather Service, and other emergency advisory systems to stay abreast of weather and alert related conditions and will provide instructions should they be necessary. For imminent or actual flooding, and only if you can safely do so:

- Secure vital equipment, records, and other important papers
- Move to higher, safer ground
- Shut off all electrical equipment
- If in a lab, secure all laboratory experiments
- Do not attempt to drive or walk through flooded areas

- Wait for further instructions on immediate action from Bay Mills Police Department (BMPD) Safety
- If the building must be evacuated, follow the instructions on Building Evacuation
- Do not return to your building if you have been evacuated by flooding until you have been instructed to do so by College personnel

### **Tornadoes**

A “**Tornado Watch**” means that tornadoes could potentially develop. A “**Tornado Warning**” means a tornado has actually been sighted. If you see a tornado, report it immediately by calling 911, and seek shelter or safety:

- Go to a basement, underground excavation, or lower floor of interior hallway or corridor (preferably a steel-framed or reinforced concrete building)
- Seek shelter under a sturdy workbench or heavy furniture if no basement is available
- Listen for reports and siren/public address announcements
- Avoid:
  - Top floors of buildings
  - Areas with glass windows or doors
  - Auditoriums, gymnasiums, cafeterias, or other areas with large, free-span roofs
- If out in the open:
  - Cars -do not wait out the storm in a car; cars are not safe in tornadoes
  - Move away from the path of the tornado at a right angle direction
  - Lie flat in the nearest depression, ditch, or ravine if there is no time to escape

## Emergency Protocols: Shelter in Place/Safe Shelter

Shelter in Place is useful when evacuation is not an option. Refuge is sought in an interior room with few or no windows.

It may be necessary to shelter in place following the intentional or accidental release of chemical, biological, or radiological contaminants into the environment. Shelter in place may also be necessary in the event of a hostile intruder on campus.

Shelter in place procedures will be initiated through the various notification systems used by BMCC.

- Stop classes and/or other operations in the building.
- If there are visitors in the building, provide for their safety by asking them to stay—not leave. When public safety officials provide directions to shelter in place, they want everyone to take those steps immediately, where they are.
- Close and lock all doors, windows, and other openings to the outside.
- If necessary/possible, turn off heating or cooling system.  
Tune AM/FM radio FM - 99.5, 101.3, 105.5 or AM – 1230, 1400 for updates.
- Select interior room(s) above the ground floor with the fewest windows and vents. The room(s) should be large enough for everyone to sit comfortably and quietly. Use multiple rooms if necessary.
- Lock the door to any rooms being used and draw the curtains/shades or cover the windows. You should not be visible from the outside or from the corridor.
- Ideally, choose room(s) with hardwired telephones as cellular networks may be unavailable. Use these phones to report any emergencies.
- Stay away from windows and doors.
- In the event of a hostile intruder, remain absolutely quiet and follow steps outlined in the “Hostile Intruder/Active Shooter” section on page 11.
- Remain calm and await further instructions.

**DO NOT** leave the room until directed to do so by a public safety official.



## Emergency Protocols: Suspicious Package or Object

If you have any reason to believe that a letter or parcel is suspicious, **DO NOT** take a chance or worry about embarrassment. Call 911.

- **DO NOT** touch the package or object.
- **DO NOT** tamper with the package or object.
- **DO NOT** attempt to move the package or object.
- **DO NOT** open the package or object.
- **DO NOT** put the package or object in water or an enclosed space, such as a drawer or box.
- Isolate the package or object and evacuate the immediate area.

### Characteristics of Suspicious Packages

- Special deliveries, foreign mail, or air mail.
- Restrictive markings such as “Confidential” or “Personal.”
- Excessive postage.
- Handwritten or poorly typed addresses.
- Incorrect titles.
- Misspelled words.
- Stains or discoloration on the package.
- Excessive weight.
- Rigid, lopsided, or uneven envelopes.
- Protruding wires or aluminum foil.
- Excessive tape or string.
- Visual distractions such as illustrations.
- No return address.